



## **Submit and Update Bilateral Initiatives information**

# **GrACE User Manual for National Focal Point, Programme Operator and Fund Operator**

Version 2.1, November 2024

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## 1. Introduction to Bilateral Initiatives

The purpose of this manual is to support the National Focal Points (NFPs), Programme Operators (POs) and Fund Operators (FOs) to draft, submit and review Bilateral Initiatives information in GrACE. For general information about bilateral cooperation, please refer to the Bilateral Guideline<sup>1</sup>.

Bilateral Initiatives are all the activities performed at national or programme level that are funded from the Bilateral Funds (BFs). The Bilateral Initiatives budget is separate from the budget for programmes and projects.

A different set of rules applies to the Bilateral Initiatives, and therefore they are monitored and registered separately.

Both the EEA Grants and the Norway Grants finance the Bilateral Initiatives except those for Portugal and Greece, which are financed by the EEA Grants only.

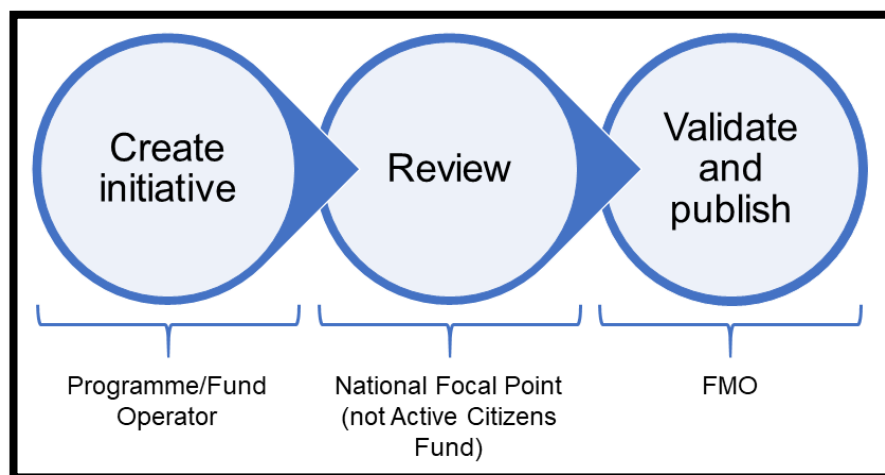
Bilateral Initiatives dates of importance:

- Upon launch of an initiative, submit information in GrACE no later than the Interim Financial Report (IFR) for the respective Bilateral Fund, i.e., by 15<sup>th</sup> March or 15<sup>th</sup> September. Preferably, however, as soon as the initiative is contracted.
- Upon completion/termination of the initiative, submit the information within 4 weeks after the activity has ceased or the final report has been approved.

When the FMO has received the information, it will be reviewed and validated for publishing on [eeagrants.org](https://eeagrants.org).

For further help and support, please contact [grace.support@efta.int](mailto:grace.support@efta.int). This user manual and other manuals can be found at our website <https://eeagrants.org/gracemanuals>, be sure to check in sometimes for updated versions.

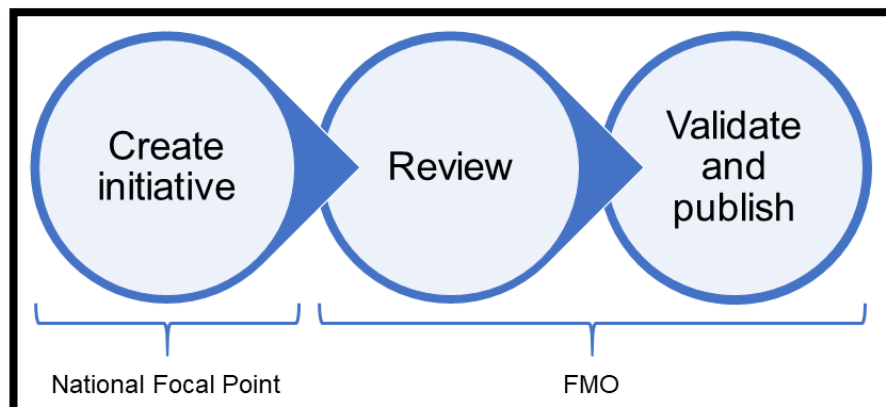
## For Programme Operators and Fund Operators



Bilateral Initiatives at programme level from the Bilateral Fund are reported by the PO, then reviewed by the NFP. This also applies to directly contracted programmes. The exception is the Active Citizens Fund (ACF) where the FO reports directly to the FMO. The FMO validates and publishes the initiatives on [eeagrants.org](https://eeagrants.org). If the FMO returns the initiative for corrections, it goes to the NFP, except for ACF in which case it goes to the FO.

<sup>1</sup> <https://eeagrants.org/resources/2014-2021-bilateral-guideline>

## For National Focal Points



Bilateral Initiatives at country level, from the Bilateral Fund, are reported by the NFP and sent to the FMO for validation and publication on [eeagrants.org](https://eeagrants.org).

## 2. Bilateral calls in GrACE

For information on how to submit, update and view Bilateral Calls in GrACE, please see the separate Bilateral section in the user manual for calls. You can find this on our website <https://eeagrants.org/gracemanuals>.

When a call has ended and the selection process is done, this results in a Bilateral Initiative.

### Regarding the €3000 threshold

The 3000 EUR threshold is intended to reduce the administrative burden on POs/NFPs.

Depending on the nature of the initiative(s), there are three options:

1. Not to report on an initiative separately, notably if it is a very small activity, such as one flight ticket under a travel grant scheme.
2. If possible and if it makes sense, we encourage you to report on related initiatives jointly, i.e., cover several related initiatives in one GrACE entry. This could be the case, e.g., for a travel grant scheme supporting several trips, each of them below 3,000 EUR. In this case, they can be included in one GrACE entry, and the description can mention e.g., the number of supported trips and possibly the list of partners. Similarly, if several small activities are part of a series of joint actions involving the same partners, they can be combined in one GrACE entry.
3. Use rounded figures. Indeed, the Bilateral Initiatives reporting is not formal financial reporting, unlike the IFR, but serves the purpose of having an overview of the use of BF. Thus, an initiative using e.g., 2,800 EUR can be reported on as 3,000 EUR. In the description field, or later in the second part of the template, it is possible to add a mention that the actual used amount was 2,800 EUR. Such discrepancies will not cause any problems at the level of the Bilateral Initiative entries in GrACE.

### 3. Create a new Bilateral Initiative

As a user from Programme/Fund Operator organisations, you can create a new Bilateral Initiative. The process starts from the Bilateral Initiatives link in your programme:

1. Enter your programme from the main menu dashboard under **My programmes**
2. Once in the programme, click the **Bilateral Initiatives** (1) link under Modalities in the Programme
3. To create a new Bilateral Initiative, click on the button **Create new** (2)

The screenshot shows the GRACE system interface. At the top, there's a search bar and a user profile icon. The main content area is divided into several sections. Under the 'Modalities' section, the 'Bilateral Initiatives' link is highlighted with a red circle '1'. Below this, there's a table titled 'Bilateral Initiatives' with a 'Create new' button highlighted with a red circle '2'. The table has columns for Title of initiative, Promoter, Partners, Grant awarded from Bilateral Fund, Total grant amount incurred, Planned implementation start, Planned implementation end, Bilateral initiative code, Call, Project, Status, and Date of last modification.

### 4. Step 1 Upon launch of the initiative

The system will open the form to insert the information for the initiatives. The information is classified in sections, please see illustrations below. Each section can be expanded or collapsed using the buttons “+” or “-”.

First, fill in the title of the initiative (1). Next, fill in the following sections (2). When the mandatory information is filled in, you can **Save** (3) and **Edit** later. Saving does not submit the information to the NFP/FMO. Step 1 can be edited as many times as needed and will stay in status **Draft** until you **Submit** it. Submission is done by clicking **Submit** (not shown in the picture below). The yellow warning boxes tell you which fields are required for submission.

**NB:** New from April 2022 are mandatory fields under the Initiative details concerning the Russian invasion of Ukraine. If you hover over the text, a tooltip will display.

The screenshot shows the 'Step 1 Upon launch of the initiative' form. It has a title bar and a main content area. The first section is 'To which Programme Area under the EEA/Norway Grants is it related?' with a dropdown menu showing 'PA01 Business Development, Innovation and SMEs'. Below this, there are two input fields: 'Implementation period from' and 'to', both with calendar icons. To the right, there's a 'Grant awarded from Bilateral Fund' section with a currency symbol '€' and an input field. Below these, there's a dropdown menu for 'Is this initiative related to dealing with the consequences of the Russian invasion?' and an input field for '\* Amount earmarked for dealing with the consequences of the Russian invasion'. Red arrows point to these two fields. At the bottom, there's a section for 'Website of Promoter/Beneficiary (if available with information on specific activity)' with an input field.

### Create Bilateral Initiative

1

My Bilateral Initiative 34

Expand all

Collapse all

2

Step 1 Upon launch of the initiative

To which Programme Area under the EEA/Norway Grants is it related?

PA01 Business Development, Innovation and SMEs

Grant awarded from Bilateral Fund

€

Required for submission.

Implementation period from

to

Required for submission.

Website of Promoter/Beneficiary (if available with information on specific activity)

Promoter

Select

Required for submission.

Type of initiative

Select

Required for submission.

Was the Initiative selected through open call?

Select

Required for submission.

Related to a specific project financed by EEA/Norway Grants?

Select

Required for submission.

Partners

Country	Organisation name (in English)	Organisation classification
Select		Government (Public Sector)

Has there been previous cooperation between the partners or is the partnership new?

Select

Required for submission.

Brief description of the initiative (aims, expected bilateral benefits and planned activities)

Required for submission.

Cancel

Save

3

- *To which Programme Area under the EEA/Norway Grants is it related:* Select the Area from the drop-down list.
- *Grant awarded from Bilateral Fund:* What is the grant amount from the Bilateral Fund?
- *Implementation period from – to:* When is the implementation period, from when to when?
- *Website of Promoter/Beneficiary (if available with information on specific activity):* if there is a website for the Promoter/Beneficiary covering this initiative or activity within the initiative.
- *Promoter:* Select the Promoter from previously registered organisations. You can start typing in this field, to search. Please check different spellings and names before creating new organisations, to avoid duplicate organisations in the system.
- *Type of initiative:* What is the type of the initiative? The list contains a selection of commonly used types, but you are also free to select “Other” in which you will see a box to describe the initiative type. You can select several if needed.
- *Was the initiative selected through an open call?* If yes, please select the call from the list as shown in the illustration below. This list is populated by calls that share the same programme area as you just selected for this Bilateral Initiative.
- *Related to a specific project financed by the EEA/Norway Grants?* If the initiative is related to a specific project, please select it from the list of your previously registered programme Project Level Information (PLIs), as shown in the illustration below.

Was the Initiative selected through open call?  
Yes → Select This field is required.

Related to a specific project financed by EEA/Norway Grants?  
Yes → Select

- N-0003 Greener Furniture for Greener Future
- N-0004 Introduction of innovative and green, eco-friendly re-treading production of tires
- N-0005 the big impact of going small
- N-0006 GalN (Green Irrigation)
- N-0007 Blue Goes Green
- N-0008 Investment for green industry

- In the section named **Partners**, please provide information about partners if applicable. Select the country, write the English name of the organisation, and select a suitable classification.
- Has there been previous cooperation between the partners or is the partnership new?*
- Brief description of the initiative (aims, expected bilateral benefits and planned activities):* This should not be too technical, detailed, or lengthy, but rather a short description. Also, please ensure to include some words about the aims, the bilateral benefits, and the planned activities.

Country	Organisation name (in English)	Organisation classification
Norway	Norwegian Teachers for Bilingual Training	Other non-profit organisation (Non-profit organisation)
Select		Government (Public Sector)

Has there been previous cooperation between the partners or is the partnership new?  
New

Brief description of the initiative (aims, expected bilateral benefits and planned activities)

This is a initiative for bilingual training and cultural study among students. The aim is for students in country A to exchange emails, use video calls and finally to visit the students in country B and vice versa. The expected benefits is to create ties between the countries, encourage cultural understanding and create interest in learning the other country's language and culture. The long-term benefit from this might be future ties between businesses as the students become employees and business owners.

Step 1 can be edited as many times as you want, and it will stay in status **Draft** until you **Submit** it.

Bilateral Initiative: I-BI001 Draft ☆ ↑

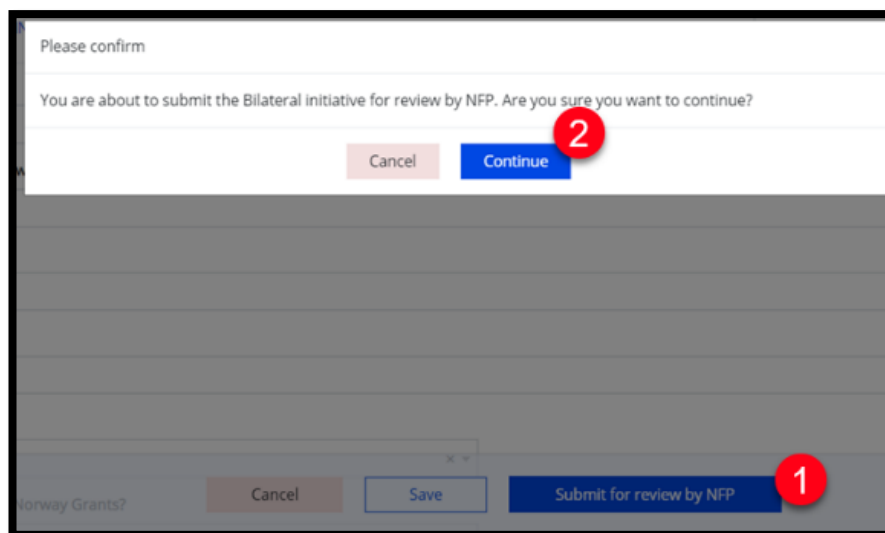
Programme

Level

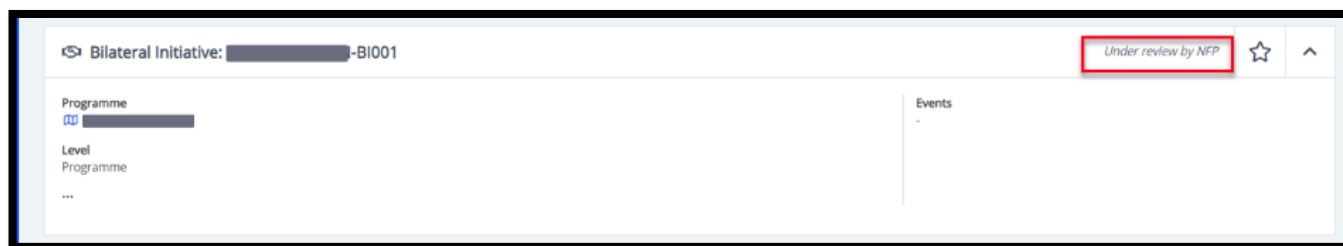
Programme

...

When ready to submit the information, click **Submit for review by [NFP/FMO]** (1) button next to the Save button. You will receive a confirmation pop-up similar to this picture – click **Continue** (2).



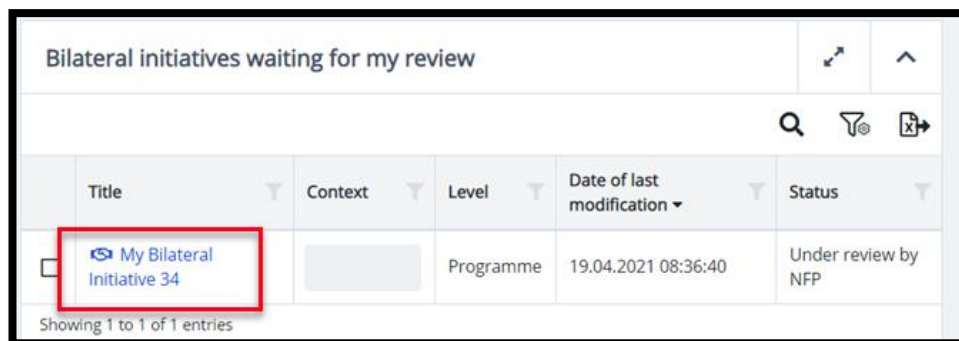
The status of the Bilateral Initiative changes to **Under review by [NFP/FMO]** and you can no longer Edit.



During the review, the NFP or FMO (depending on the type or programme) can add and amend the details before publishing the initiative. They can also send it back for further details or corrections, please see the next chapter for information on how to update and make corrections.

## 5. Review Bilateral Initiatives (NFP)

As the NFP, you will receive initiatives for review before publishing, except for ACF initiatives. When you log in you will find the **Bilateral initiatives waiting for my review** on your dashboard. Click on the title of the initiative to open the task.



In your reviewer role, you have the possibility to edit the initiative by clicking **Edit**. You can then either return the initiatives for corrections (see instructions below) or send it to the FMO for review. Please see instructions for both options below.



## 5.1. Return for correction

If further information or corrections are needed, the reviewer can send the initiative back to the PO/FO with comments. Click on **Return for corrections** (1) and **Continue** (2).

Please confirm

You are about to return the Bilateral initiative to PO/FO for corrections. Are you sure you want to continue?

Cancel Continue 2

Under review by NFP

Events

Submit for review by FMO Return for corrections 1

Enter a comment for the correction needed (3) and click **OK** (4). Please provide a thorough description about the correction requested.

Request for correction

Please, enter the comment for correction

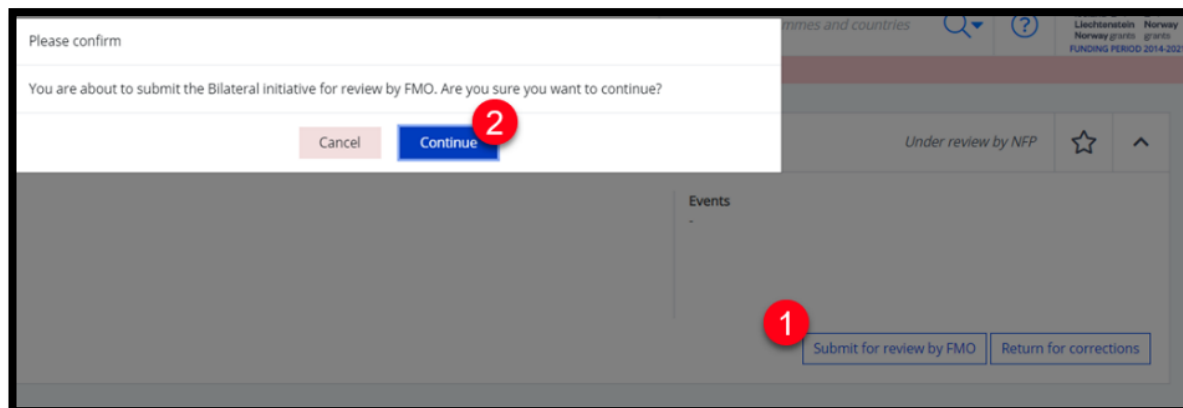
\* Comment

Please could you update the description to include the planned number of classes from your school? 3

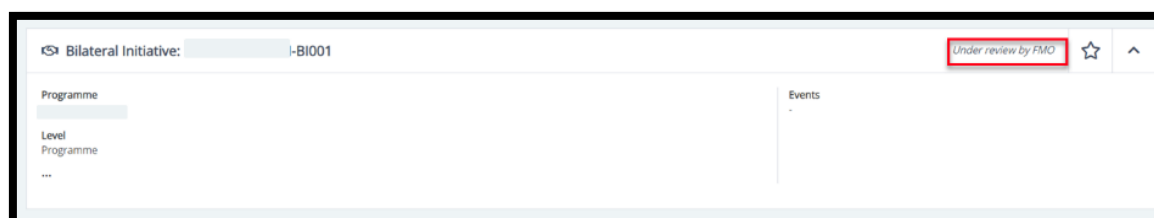
Cancel OK 4

## 5.2. Submit for review by FMO

When the Bilateral Initiative is ready to be published, you can click the **Submit for review by FMO** button in the task (1) and then **Continue** (2).



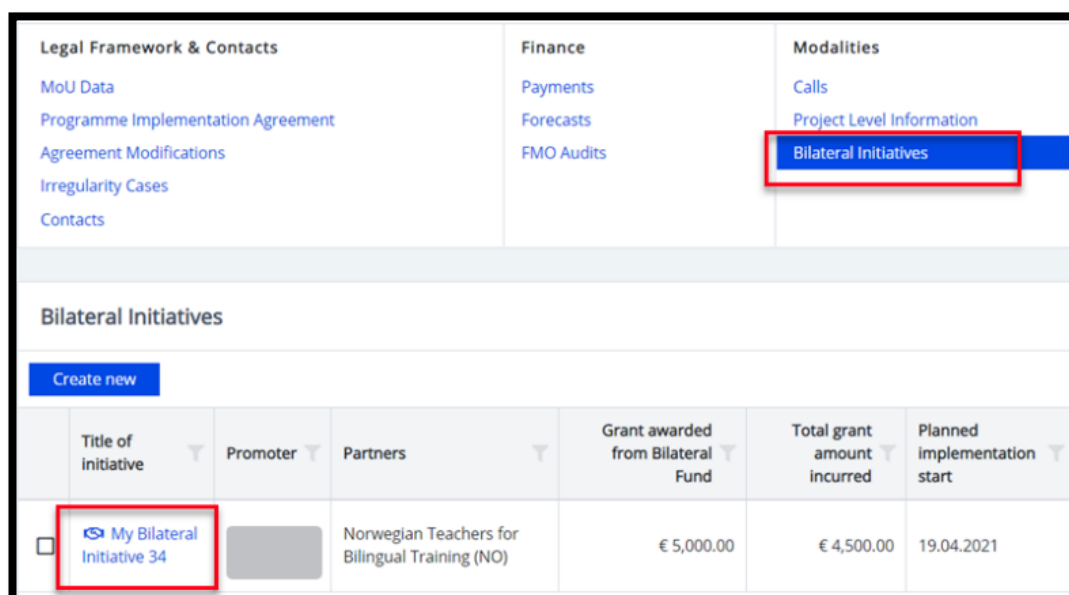
The initiative now shows the status **Under review by FMO**.



## 6. Update the Bilateral Initiative

There are two ways for an update to start – either the PO/FO can initiate it themselves, or the FMO can ask for an update. The NFP can ask for updates for non-directly contracted initiatives on programme level.

If the initiative has already been published on [eeagrants.org](https://eeagrants.org), and you want to update the information, you have the option to **Initiate update** from inside the initiative. Please be aware that this will require to send the initiative for review once more so only use this to make corrections to previously submitted information. **Note:** If you want to register the *completion* details of the Bilateral Initiative, select **Initiate completion** and not Initiate update.



## 6.1. For the PO/FO:

To start the update and the review process, click **Initiate update** (1), provide a comment (2) and click **OK** (3). The initiative will be set to status **Draft** again and the fields can be updated.

Request for correction

Please, enter the comment for correction

\* Comment

We need to correct the budget

Cancel OK

Initiate update Initiate completion

You will find the update workflow as a task in your GrACE dashboard (4). Click on the task name (5) to see the details.

Task name	Context	Planned end date	Document
Make corrections to Bilateral initiative			Bilateral initiative correction on -BI001

Showing 1 to 1 of 1 entries

In the task you will see the comment from the reviewer (6) and the Bilateral Initiative it is regarding (7). Click on the title of the initiative (7) to open the text and edit it.

Task: Make corrections to Bilateral initiative

In progress

Details Comments (0)

Workflow

Correction of Bilateral initiative by PO/FO

Assignee

(Fund Operator)

Task description

Main document

Bilateral initiative correction on -BI001 19.04.2021

Secondary documents

None

Other documents

None

Actions

Select

Write your comments here...

Submit

Document: Bilateral initiative correction on -BI001 (latest version)

General data

Comment

Please could you update the description to include the planned number of classes from your school?

Title

My Bilateral Initiative 34

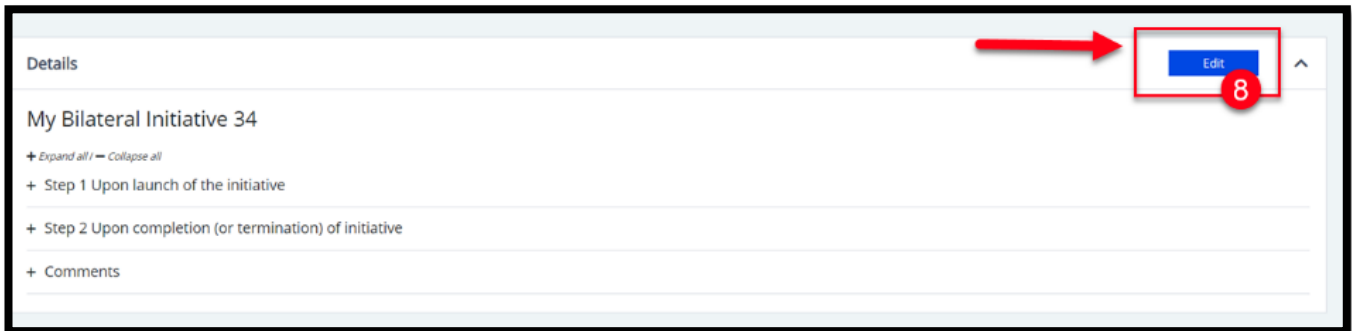
Bilateral initiative code

-BI001

Last Updated On

19.04.2021 08:50:07

Click **Edit** (8) and update your initiative text (9) and **Save** (10).



Details

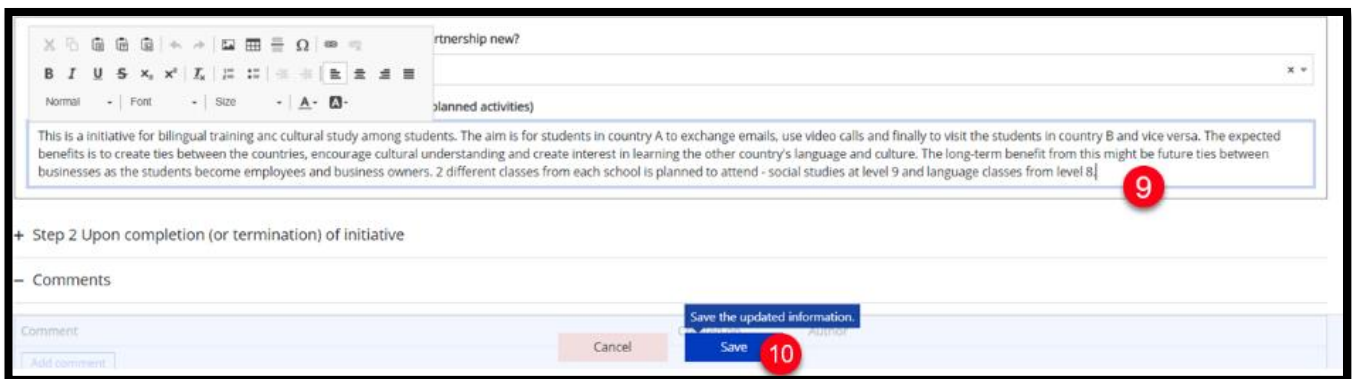
My Bilateral Initiative 34

+ Expand all / Collapse all

+ Step 1 Upon launch of the initiative

+ Step 2 Upon completion (or termination) of initiative

+ Comments



partnership new?

planned activities)

This is a initiative for bilingual training anc cultural study among students. The aim is for students in country A to exchange emails, use video calls and finally to visit the students in country B and vice versa. The expected benefits is to create ties between the countries, encourage cultural understanding and create interest in learning the other country's language and culture. The long-term benefit from this might be future ties between businesses as the students become employees and business owners. 2 different classes from each school is planned to attend - social studies at level 9 and language classes from level 8

+ Step 2 Upon completion (or termination) of initiative

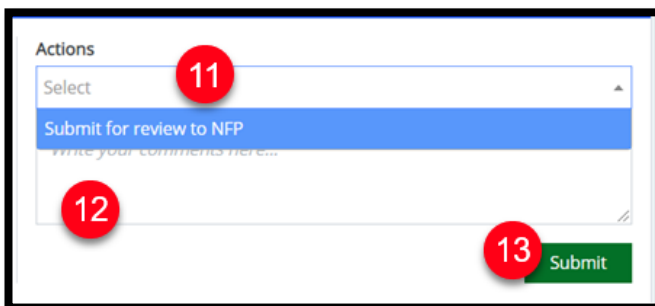
Comments

Comment:

Save the updated information.

Cancel Save

When you have finished editing the initiative, go back to the task. You find the task by opening the GrACE dashboard, see the above steps (4) and (5). Once the task has opened, click on the **Actions** drop-down menu, and select **Submit for review to the NFP** (11). Provide a comment (12) and then click the **Submit** button (13).



Actions

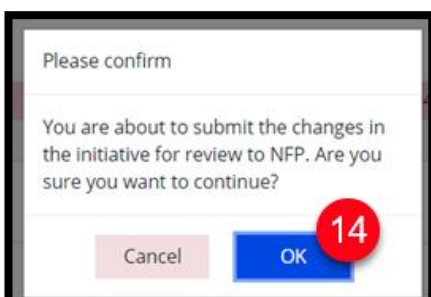
Select

Submit for review to NFP

Write your comments here...

Submit

Confirm the submission of the details by clicking **OK** (14).



Please confirm

You are about to submit the changes in the initiative for review to NFP. Are you sure you want to continue?

Cancel OK

## 6.2. For the NFP:

The NFP can either update the initiative themselves, send it to the FMO for validation and re-publishing, or send it to the PO/FO for updates. First, open the initiative and click **Initiate update** (1) then **Continue** (2).

The screenshot shows the 'Bilateral Initiative' page for initiative BI001. A confirmation dialog is open with the text: 'Please confirm. This action will return the Bilateral initiative to a previous status allowing to change the submitted information. Please note it will then require to resubmit the Bilateral initiative for review and validation. Please do this only if you want to apply corrections to information already submitted. Are you sure you want to continue?'. The 'Continue' button is highlighted with a red circle and the number 2. In the background, the 'Initiate update' button is highlighted with a red circle and the number 1. A tooltip explains that this action will return the initiative to a previous status and requires resubmission for review and validation.

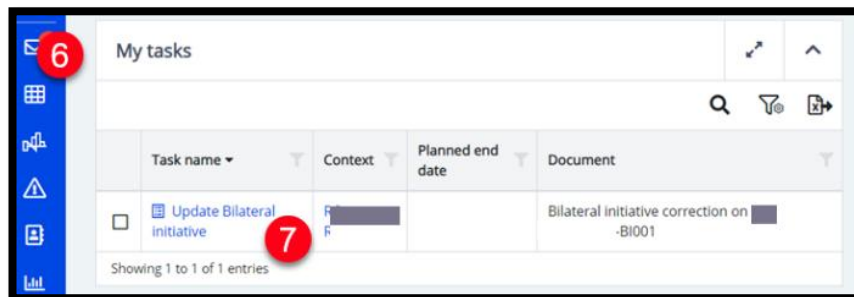
Give a reason for the request for correction (3) and click **OK** (4).

The screenshot shows the 'Request for correction' dialog. It prompts the user to 'Please, enter the comment for correction'. The '\* Comment' field is highlighted with a red circle and the number 3, containing the text 'Please update the text in section 3'. The 'OK' button is highlighted with a red circle and the number 4. There are 'Cancel' and 'OK' buttons at the bottom.

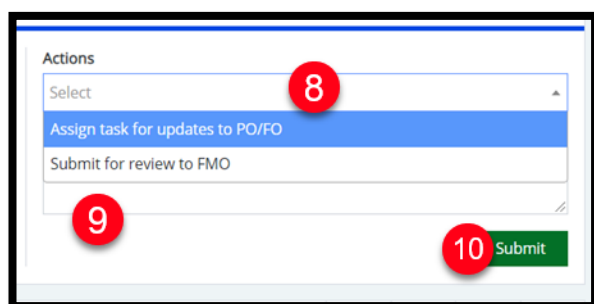
If you wish to edit the initiative, click **Edit** (5). Otherwise, if you want to send it directly back to the PO/FO to allow them to update, skip to step 6.

The screenshot shows the 'Details' page for the initiative. The title is 'My bilateral initiative number3'. There are expandable sections for 'Step 1 Upon launch of the initiative', 'Step 2 Upon completion (or termination) of initiative', and 'Comments'. The 'Edit' button is highlighted with a red circle and the number 5.

Open your dashboard (6) and open the task by clicking on the name (7).

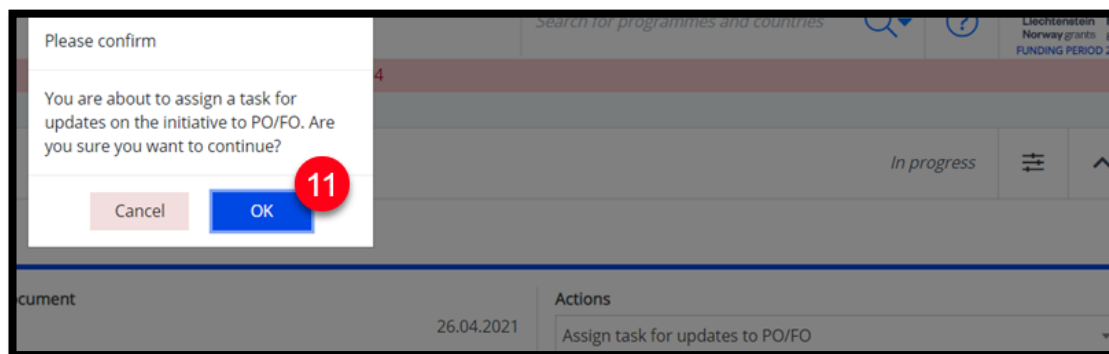


Once the task has opened, click on the **Actions** drop-down menu, and select either **Assign task for updates to PO/FO** or **Submit for review to FMO** (8). Provide a **Comment** (9) and click **Submit** (10).

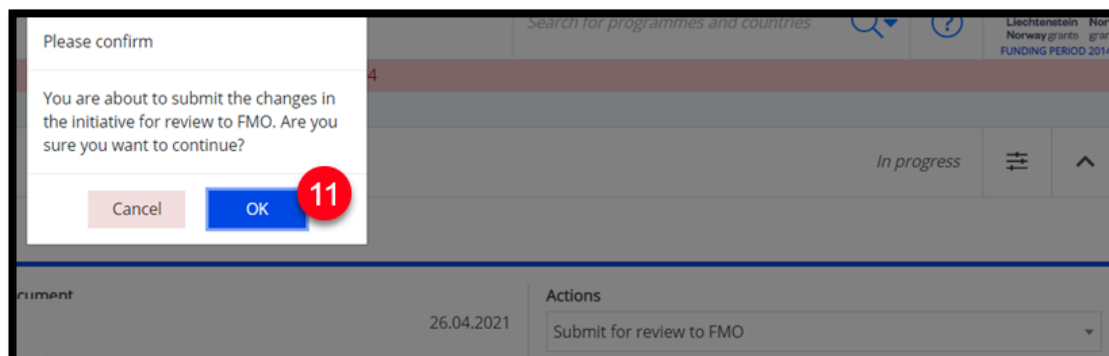


Depending on your selection, you get a confirmation box for the choice you made. Click **OK** (11) to continue.

If you chose **Assign task for updates to PO/FO** they will now receive it as a task and can follow the instructions earlier in this chapter to update the initiative.



If you chose **Submit for review to FMO** the FMO will receive it and republish it on [eeagrants.org](https://eeagrants.org) when validated.



## 7. Step 2 Upon completion (or termination) of initiative

When the initiative is finished, either by completion or termination, the FO/PO can send it for completion. Open the initiative from the **Bilateral Initiatives** link under Modalities in the Programme page. Click on the title of the initiative to open it.

Legal Framework & Contacts			Finance		Modalities	
MoU Data			Payments		Calls	
Programme Implementation Agreement			Forecasts		Project Level Information	
Agreement Modifications			FMO Audits		<b>Bilateral Initiatives</b>	
Irregularity Cases						
Contacts						

**Bilateral Initiatives**

Create new

	Title of initiative	Promoter	Partners	Grant awarded from Bilateral Fund	Total grant amount incurred	Planned implementation start
<input type="checkbox"/>	<a href="#">My Bilateral Initiative 34</a>		Norwegian Teachers for Bilingual Training (NO)	€ 5,000.00	€ 4,500.00	19.04.2021

Click on **Initiate completion** (1) and confirm by clicking **Continue** (2).

Please confirm

You are about to initiate completion of the Bilateral initiative. Are you sure you want to continue?

Cancel Continue

Events  
Initiative is approved for publishing

Initiate update Initiate completion

The initiative will become change status to **Draft Completion** (A). You can click **Edit** and amend **Step 2 Upon completion (or termination) or termination of initiative** (B). The yellow warning boxes will let you know which fields are mandatory for submission.

You can **Save** and come back to this section as many times as you want. When ready for submission, click **Submit for review by [NFP/FMO]** (D).

**NB:** New from April 2022 are mandatory fields under the Initiative details concerning the Russian invasion of Ukraine. If you hover over the text, a tooltip will display.

– Step 2 Upon completion (or termination) of initiative

Initiative completion status

Select

Required for submission.

Initiative completion date (in case the initiative was terminated, the date of termination)

Any major deviations from originally approved initiative/proposal (including termination)?

Select

Required for submission.

Is the activity or cooperation expected to continue beyond the bilateral initiative?

How many people benefited directly from the activities related to dealing with the consequences of the Russian invasion?

Select

Required for submission.

Required for submission.

Amount spent on activities related to dealing with the consequences of the Russian invasion

€

Required for submission.

## Comments tab

You can include **Comments** (1) by clicking on the button **Edit** (2) and then **Add comment** (3) and afterwards **Save** (4). In this box, it is useful if you comment on the achievements of the aims, bilateral benefits, and activities. In this section you can also explain any deviations from the approved initiative. Furthermore, you can include in the comments any relevant information that does not fit the structured format, including information about “rounding up” of budgets for small initiatives or joint submission of several small initiatives. You can edit a comment afterwards, even if it is sent back to you from the FMO for corrections.

Bilateral Initiative: -BI006 Completion under review by NFP

Programme [\[i\]](#)

Level

Country

...

Events  
Not published on eeagrants.org

Details **Comments (3)** Audit Trail

Comments Edit

Comment	Created on	Author	Source
silje test	21.11.2024		On editing Bilateral Initiative
	07.11.2023		On submitting correction
	22.06.2022		On requesting correction

Add comment Cancel Save



## 8. View your Bilateral Initiatives

The initiatives can be found in your Programme's page, under **Bilateral Initiatives**. Below you can see the different statuses:

- *Draft: Draft Completion* when you have started Step 2
- *Under review by NFP: Completion under review by NFP* for Step 2
- *Under review by FMO: Completion under review by FMO* for Step 2
- *On-going*: this means the current initiative is "live" on [eeagrants.org](http://eeagrants.org)
- *Completed*

Title of initiative	Promoter	Partners	Grant awarded from Bilateral Fund	Total grant amount incurred	Planned implementation start	Planned implementation end	Bilateral initiative code	Call	Project	Status	Date of last modification
My draft B										Draft	30.04.2021 19:26:19
My bilateral initiative number XY			€ 25,000.00	-	20.04.2021	22.04.2021				Under review by FMO	30.04.2021 19:23:42
My bilateral initiative number3			€ 25,000.00	-	20.04.2021	30.04.2021				Under review by NFP	30.04.2021 19:22:32
My bilateral initiative number 2			€ 5,500.00	-	20.04.2021	21.04.2021				On-going	30.04.2021 19:14:26
My Bilateral Initiative 34		Norwegian Teachers for Bilingual Training (NBT)	€ 5,000.00	€ 4,500.00	19.04.2021	18.07.2021				Completed	19.04.2021 17:04:54

To filter the data and view more columns and rows in the display, click on the filter symbol (1). You can turn on/off columns by ticking/unticking the box in front of the name of the column (2). You can filter by selecting dates or entering words in the **Column filter** sections (3).

You can decide how many entries you want to see at the same time by entering a number in the **Show** box (4). **Note:** Choosing **All** might slow down the GrACE website for you, so we do not generally recommend it. When satisfied, click on **Apply** (5). You can save the changes to be your default view of the Bilateral Initiatives page so that it shows this way every time – click on the down-arrow next to **Apply** (5) and select **Apply and save as my default**.

Bilateral Initiatives view options

Column visibility (2)

- ☒ Title of initiative
- ☒ Promoter
- ☒ Call
- ☐ Programme areas
- ☐ Is the Bilateral Initiative related to a specific project financed by EEA/Norway Grants?
- ☒ Project
- ☐ Approved for publishing
- ☒ Status
- ☐ Date completed
- ☒ Date of last modification

Column filter (3)

Contains

Contains

Contains

Contains

Any

Contains

Any

From To

From To

Show 10 (4) entries

Load system default Apply (5) Cancel